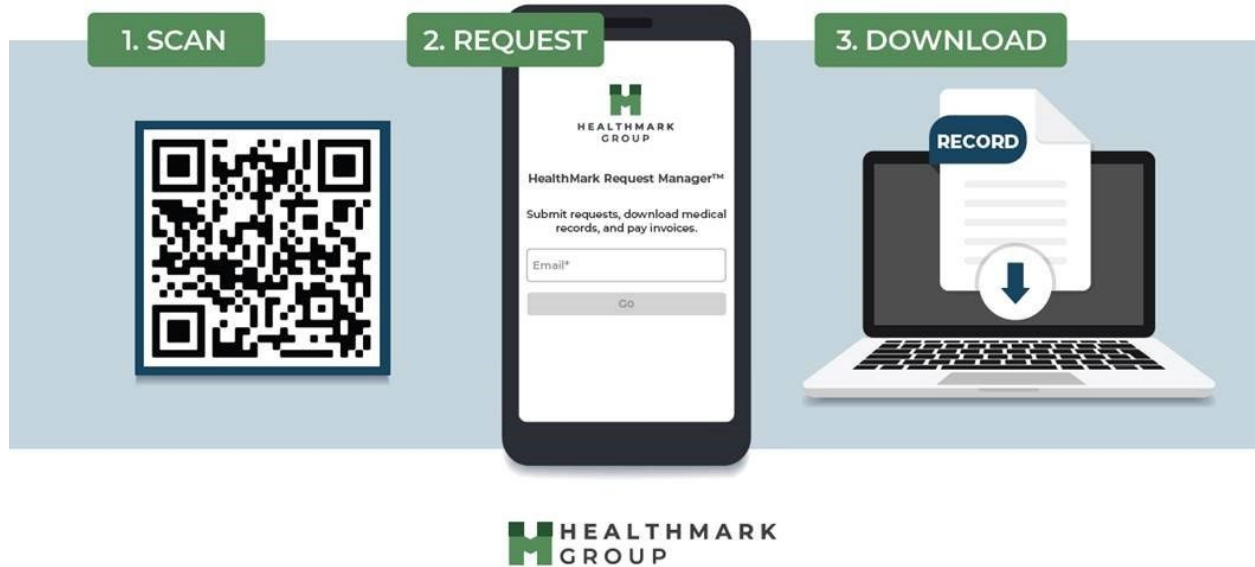


# MEDICAL RECORD REQUEST PROCESS

Submit your requests online through HealthMark's Request Manager™.



The HealthMark Group platform allows you to manage requests for your medical records with the click of a button!

Submit your requests, check status, and make payment all online without the need to physically visit your providers' offices. Records are released electronically back to you once payment is applied in our platform (*for requests that require payment*).

Patient requests are processed at no charge.

## GET STARTED TODAY

Visit <https://requestmanager.healthmark-group.com/register> OR Scan the above QR code.

## CONTACT HEALTHMARK GROUP FOR STATUS UPDATES

Call: 800-659-4035

Email: [status@healthmark-group.com](mailto:status@healthmark-group.com)

Hours: Mon - Fri, 8AM - 5PM CST

Status updates are sent via email automatically once requests are logged, and you will be notified once your records are ready for download.